

Building Compassion-Based Relationships with Parents

Section 12



The opportunities educators have for relationships with parents can leave them vulnerable to compassion fatigue too. The drivers of compassion fatigue can be very similar to those that drive compassion fatigue around students. When we come to understand the trauma families face, try to meet unrealistic expectations of those relationships, and/or feel ineffective in building positive relationships with a parent, it can lead to behaviors that are signs of compassion fatigue. We do not have to look far to hear educators blaming parents, using the home life as an excuse for lowered expectation of students, and not wanting to get to know the family context of their students. Of course, the same is true in reverse. It is not uncommon to hear parents blaming educators for the challenges their children face and spending time building fences rather than bridges.

So, how do we recognize that we are on the same team and learn to “tag-team” our support for children? Clearly, there are benefits when the game plan is designed together and tasks are understood and communicated. The biggest benefit of a successful parent-teacher collaborative team, other than the success of the child, may be the decrease of compassion fatigue for both the parent and teacher!

In the book, *Powerful Partnerships: A teachers Guide to Engaging Families for Student Success*, (2017) Karen Mapp and her colleagues present four essential core beliefs for family engagement:

1. **All families have dreams for their children and want the best for them.**
2. **All families have the capacity to support their children’s learning.**
3. **Families and schools are equal partners.**
4. **The responsibility for cultivating and sustaining partnerships among school, home, and community rests primarily with school staff, especially school leaders.**

Compassionate engagement strategies include educators being able to take these six steps for compassionate action when parents are distressed.

1. **Notice** – Be present in the moment and able to recognize signs of distress in parents.
2. **Self-check** - Be aware of our emotional connections to our past and our initial judgments (cognitive appraisals). Appraisals are natural and dependent on your frame of reference from your experience and “training” and often not accurate or incomplete.
3. **Seek to understand** – Suspend appraisals. Listen to understand the concerns/distress from the other’s perspective. Move towards generous interpretations of another’s behavior.
4. **Cultivate empathy** – Genuine concern develops based on what we have come to understand. This leads to a growing desire and intention to help. Keep listening for understanding if empathy seems out of reach.
5. **Discern best action** – Work with the parent to figure out what would actually be helpful to them rather than what you think would be helpful or was helpful to you in past, similar circumstances.
6. **Take action** – Be aware that intention alone is not compassionate action.

(Combined from the works of Monica Worline and Jon Katzenbach, Carolin Oelschlegel, and James Thomas)

Developed in partnership with:



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Bringing It All Together Through My Hands — An activity to summarize compassion and self-compassion

- 1. Please hold your hands out and squeeze them into fists.** (hold for at least 30 seconds and invite participants to close their eyes for the rest of the activity)
 - Explore how you feel, what emotions arise as you clench your fists?
 - Say how you feel out loud, popcorn style.
 - This is a metaphor for self-criticism or resistance** — what it feels like when we fight with ourselves or our experience.
- 2. Now, open your hands and turn your palms upward.**
 - Explore how you feel, what emotions arise?
 - Say how you feel out loud, popcorn style.
 - This is a metaphor for mindfulness – what it feels like when we are present and open to ourselves and our experiences.
- 3. Now, extend your palms and your arms forward.**
 - How does this make you feel?
 - Say how you feel out loud, popcorn style
 - This is a metaphor for common humanity** – what it feels like when we reach beyond ourselves and include others. In our vulnerability we discover the common aspects of humanity and can form bonds with others.
- 4. Now, place one hand in the other with both palms facing upward. Slowly bring them to your chest. Feel the warmth and gentle pressure. Breathe gently.**
 - Reflect on your feelings with this last change.
 - Say how you feel out loud, popcorn style.
 - This is a metaphor for self-kindness or self-compassion.** Caring for ourselves is the foundation that supports our mindful compassion for others and the avoidance of self-criticism and resistance to what we are experiencing. Self-compassion allows us to find comfort and strength in our common humanity