Activity:
Compassionate Connections with Families or Caregivers

1. **Give an example of a challenging behavior by a family.** (Select one that is relevant to what your staff have experienced.)

2. **Ask staff to talk in pairs about their initial thoughts about the potential meaning of the behavior and how they would respond.**

3. **Have six different perspectives on the same family from different people in the family’s life written on cards and ask each person to read their description to the group.** Continue until all six perspectives are read.

4. **Now ask the pairs to make any revisions in their planned response based on the broader perspective.**

5. **Discuss as a whole group.** Did insight into the family change your response? How? What, if anything will you need/would like from others in or outside of the school to make a positive connection with this caregiver?