1. Be welcoming to all through our words and body language.
2. Seek to understand other’s perspective by setting aside judgments and assuming good intentions.
3. Demonstrate approachability through presence, tone, engaging in active listening, and by seeking and accepting constructive feedback.
4. Focus on the positives: what is working and the opportunities in our challenges.
5. Engage in each other’s wisdom and strengths through huddles and throughout our workday to empower success.
6. Offer to assist team members and respond when help is requested.
7. Speak up when we see problems and bring a solution-focused attitude.
8. Hold ourselves and each other accountable to our commitments with grace and respond to communication in a timely manner (2 business days).
9. Monitor and care for our well-being with support from our team and organization.
10. Connect through our common feelings, whether we related to another’s situation or not.